



GOVERNMENT POST GRADUATE COLLEGE BERINAG,
PITHORAGARH UTTARAKHAND PIN-262531

STUDENTS FEEDBACK ANALYSIS AND ACTION TAKEN PLAN FOR SESSION 2023-24

Conducted by department of IQAC

Acknowledgement

At the very outset, I would like to express our gratitude to Dr. B M Pandey, principal, Govt. P. G. College Berinag, for her support and guidance. We would also like to thank to the respondents without whom the work would not have been possible. We wish to acknowledge the help and support provided by the faculty members in the college.

I would like to express my sincere thanks to the Respected Principal of Govt. College, Dr. D. P. Bhatt, for extending unconditional support for accomplishing this daunting task of preparing the Students Feedback Report of the college for the year 2023- 2024. The entire process of documentation was completed with his able stewardship.

I also acknowledge my indebtedness to IQAC Co-coordinator, Dr. Dheeraj Singh Khati for providing the necessary data for successful completion of the work.

I am also thankful to the other members of the IQAC for their constant involvement in making the report a reality. Last but not the least, I express my deepest gratitude to all the Faculty members of Govt. P. G. College Berinag for their support.

Introduction:

In alignment with our continuous efforts to improve the overall quality of education and campus experience, the Internal Quality Assurance Cell (IQAC) of Government P.G. College, Berinag, conducted a comprehensive student feedback survey. The primary objective of this survey was to gather insights from students regarding the effectiveness of teaching methods, curriculum delivery, and the quality of campus facilities. This report summarizes the key findings and suggestions, which will guide future improvements in academic and campus life.

Methodology:

The feedback was collected from a diverse group of students, including undergraduate and postgraduate students across various disciplines. The survey consisted of structured questionnaires focusing on the following areas:

1. **Teaching and Learning:** Effectiveness of teaching methods, faculty engagement, course content, and teaching resources.
2. **Campus Facilities:** Infrastructure, library resources, laboratories, sports facilities, and overall campus environment.
3. **Student Support Services:** Availability and quality of academic and non-academic support systems, including career counselling, health services, and extracurricular activities.

Following were the questions covering these criteria:

1. How would you rate the overall teaching quality in your courses?
2. How likely are you to recommend this college to others?
3. How safe do you feel on campus, both during the day and at night?
4. How would you rate the parking facilities on campus (if applicable)?
5. How satisfied are you with the availability of extracurricular activities and student clubs?
6. How would you rate the overall campus infrastructure (buildings, classrooms, etc.)?
7. How would you rate the use of technology in your courses (e.g., online resources, multimedia, etc.)?
8. Do you think the course syllabus is well-structured and organized?
9. Do you feel that the course material is explained clearly by the faculty members?
10. How often does your professor encourage student participation during lectures?
11. How satisfied are you with the availability and quality of library resources (books, journals, etc.)?
12. How would you rate the condition of the college's laboratories (for science, computer, engineering, etc.)?
13. How easy is it to access the internet and Wi-Fi services on campus?
14. How would you rate the quality of the college's sports and recreational facilities?
15. How clean and well-maintained are the campus facilities (e.g., washrooms, common areas)?

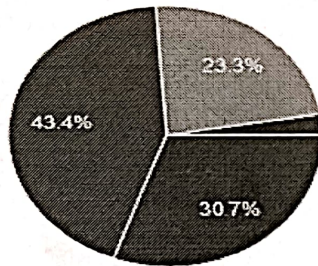
The responses were collected via an online feedback form and through physical surveys to ensure maximum participation. The data was then analysed, and key insights were derived to assess the strengths and areas for improvement.

The question wise responses are given below:

How would you rate the overall teaching quality in your courses?

189 responses

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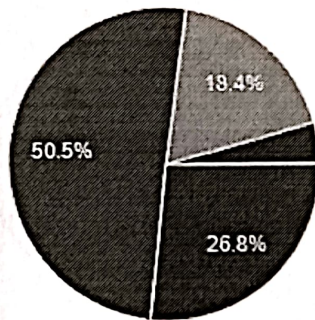


- Excellent
- Very good
- Good
- Very Poor

How likely are you to recommend this college to others?

190 responses

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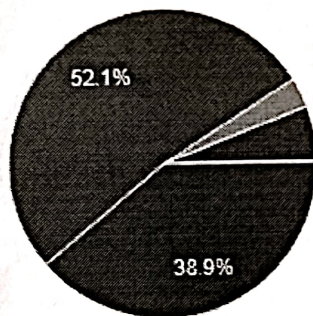


- Very Likely
- Likely
- Neutral
- Very unlikely

How safe do you feel on campus, both during the day and at night?

190 responses

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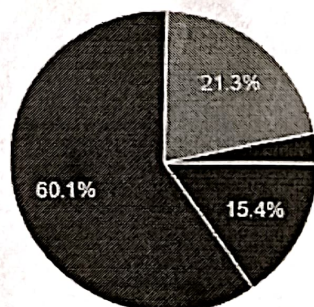


- Very Safe
- Safe
- Unsafe
- Neutral

How would you rate the parking facilities on campus (if applicable)?

188 responses


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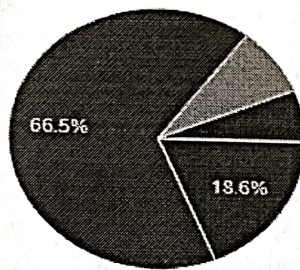


- Excellent
- Good
- Average
- Poor

How satisfied are you with the availability of extracurricular activities and student clubs?

188 responses


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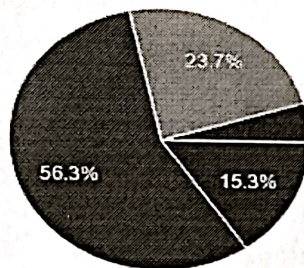


- Very Satisfied
- Satisfied
- Dissatisfied
- Neutral

How would you rate the overall campus infrastructure (buildings, classrooms, etc.)?

190 responses


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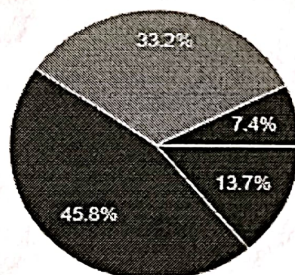


- Excellent
- Good
- Average
- Poor

How would you rate the use of technology in your courses (e.g., online resources, multimedia, etc.)?

190 responses

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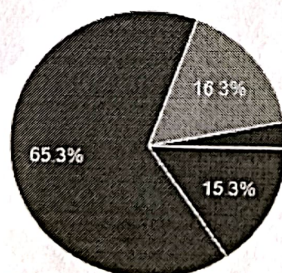


- Excellent
- Very Good
- Average
- Poor

Do you think the course syllabus is well-structured and organized?

190 responses

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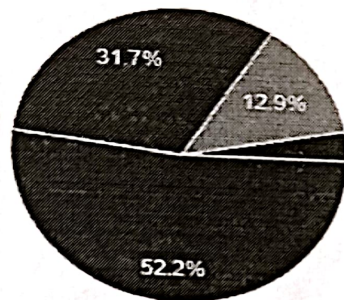


- Strongly Agree
- Agree
- Neutral
- Disagree

Do you feel that the course material is explained clearly by the faculty members?

186 responses

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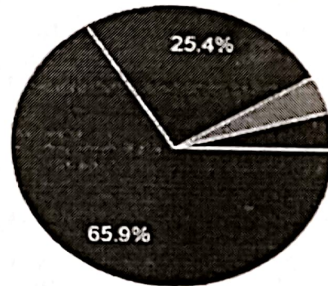


- Always
- Often
- Sometimes
- Rarely

How often does your professor encourage student participation during lectures?

185 responses

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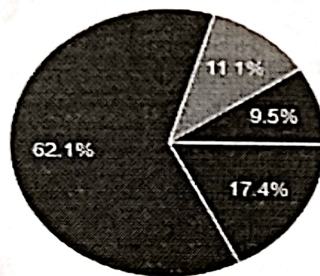


- Always
- Frequently
- Rarely
- Occasionally

How satisfied are you with the availability and quality of library resources (books, journals, etc.)?

190 responses

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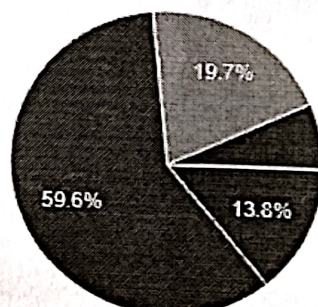


- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied

How would you rate the condition of the college's laboratories (for science, computer, engineering, etc.)?

188 responses


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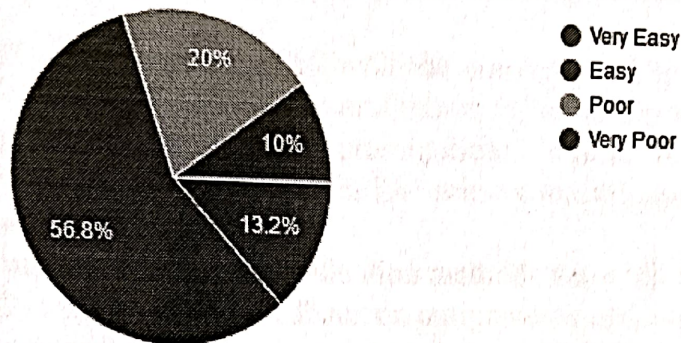


- Excellent
- Good
- Average
- Poor

How easy is it to access the internet and Wi-Fi services on campus?

190 responses

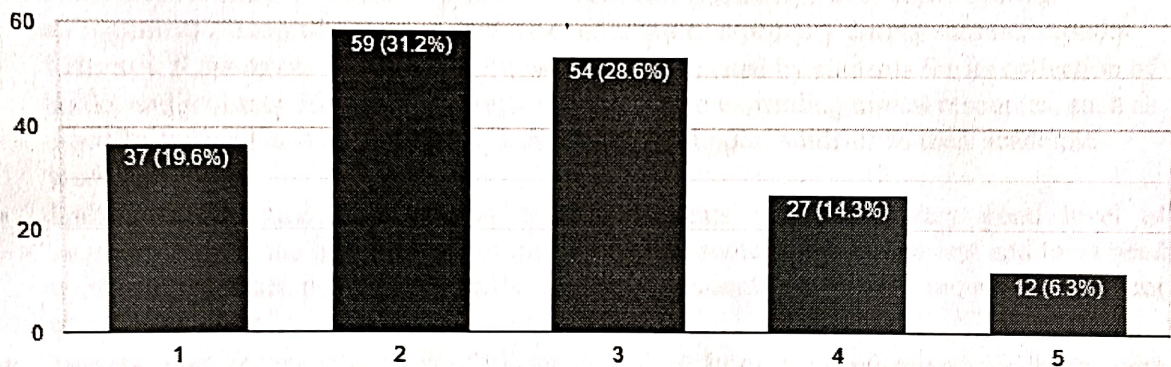
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How would you rate the quality of the college's sports and recreational facilities?


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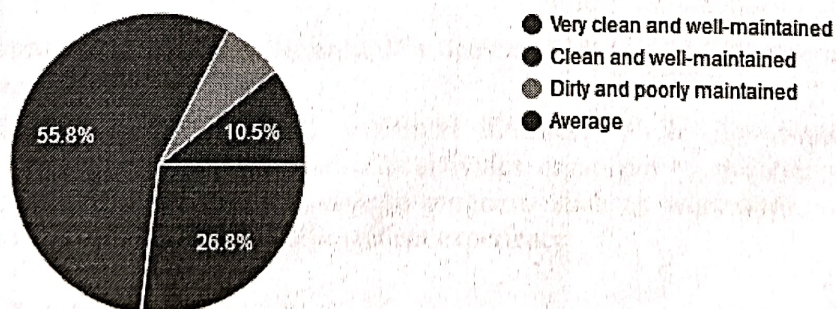
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How clean and well-maintained are the campus facilities (e.g., washrooms, common areas)?

190 responses

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Key Findings:

1. Teaching and Learning:

- Faculty Expertise and Engagement:

A significant majority of students (nearly 90%) reported that faculty members were well-versed in their subjects and demonstrated a good understanding of the course content. However, 8% of students suggested that faculty could engage more with students during lectures through interactive teaching methods like discussions and case studies.

While most students were satisfied with the conventional lecture-based teaching, A little number of students expressed a preference for more modern teaching techniques, such as the use of multimedia presentations, online resources, and practical demonstrations, particularly in subjects like science and computer applications.

- **Assessment and Feedback:**

Most of the students felt that the evaluation methods were fair and transparent.

However, 18% suggested that feedback on assignments and exams could be provided in a more timely and constructive manner to help them improve their performance.

2. Campus Facilities

- **Classroom Infrastructure:** 80% of students rated the classroom infrastructure as adequate, but there were calls for more modernized classrooms with better seating arrangements, adequate lighting, and air conditioning, especially during summer months.
- **Library Resources:** The college library was appreciated by students for its collection of books and journals. However, they also recommended expanding digital resources, such as e-books, online journals, and research databases, to support students in their academic work.
- **Laboratories and Equipment:** Science students reported a very good level of satisfaction with the laboratories but mentioned that some of the equipment and tools need upgrading to meet modern standards. Similarly, students of science requested more for practical training.
- **Sports and Recreational Facilities:** Sports facilities received mixed feedback, with 19% of students expressing poor performance (Grade-1) with the existing facilities. However, 31% suggested improvements, such as the addition of more sports equipment, a dedicated gym, and better maintenance of outdoor playing fields. Only 30% students were quite satisfied.

3. Student Support Services:

- **Career Counseling:** The establishment of a dedicated Placement Cell was suggested to enhance career support.
- **Extracurricular Activities and Cultural Events:** While the majority (85%) appreciated the cultural and extracurricular activities organized by the college, students suggested the introduction of more diverse programs such as workshops, debates, and creative arts festivals to foster a holistic student experience.

Suggestions for Improvement

Based on the feedback gathered, the following areas have been identified for improvement:

1. Teaching and Learning:

- Incorporating more interactive and modern teaching methods, including multimedia and online resources.
- Providing timely and constructive feedback on assignments and exams.

- Organizing regular faculty development programs to enhance teaching effectiveness.
2. **Campus Facilities:**
- Upgrading classrooms with modern facilities such as projectors, better seating, and climate control.
 - Expanding digital library resources to include e-books and online journals.
 - Modernizing laboratories with up-to-date equipment and software, particularly in science and computer science.
 - Improving sports infrastructure and introducing a dedicated fitness centre.
 - Enhancing cafeteria services by offering healthier and more diverse meal options.
3. **Student Support Services:**
- Establishing a dedicated Placement Cell to facilitate more frequent placement drives and career counselling sessions.
 - Strengthening the health services on campus, with a focus on mental health support.
 - Expanding extracurricular activities to include a wider range of interests and cultural programs.

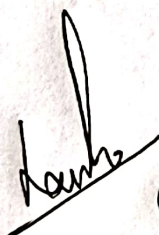
Conclusion

The student feedback gathered offers valuable insights into both the strengths and areas for improvement at Government P.G. College, Berinag. While the overall response to the teaching methods and campus facilities was positive, there is a clear need for modernization in certain areas, especially in teaching techniques, infrastructure, and student support services.

The recommendations put forth in this report will be used to guide future institutional improvements and will serve as a foundation for planning the next steps in enhancing the quality of education and student life at the college. The administration, faculty, and other stakeholders are committed to acting on these suggestions and working collaboratively to create a better academic environment for all students.

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Approved By:

Principal

